



Planned Agenda for March 25th meeting hosted by Creative Technology & EV Technologies



- 1:00 – 1:15** **Registration and Check In.**
- 1:15 – 1:20** **Welcome & Introductions.**
Joel Miller, Independent Consultant and BABOCUG Board Member
- 1:20 – 1:30** **ASUG (Americas' SAP User Group) - The Benefits of membership, networking, and year round education.**
ASUG Leadership Team
- 1:30 – 2:25** **What's New in BusinessObjects 3.1 SP2.**
Michael Ward, Sr. Partner at Creative Technology & Training Solutions
Creative Technology and Training Solutions was formed in 1990 by Michael Ward, who has been in the consulting business for over 35 years. CTTS provides high-level technical consulting and training in data warehousing, business intelligence, data integration, and dash boarding.
- This presentation will be a live demo of the latest features of WebIntelligence 3.1.
 - Highlight of changes in the InfoView Portal.
 - Introduction of new features incorporated in to the Query Panel.
 - A more detailed look at the Report Viewer, and the many enhancements that have been added to this version.
 - Newest features just released in SP 2, including Query within Query, and Fold-line like capabilities.
 - Attendees will receive a valuable handout highlighting the new features of this product.
- 2:25 – 2:40** **Break**
- 2:40 – 3:20** **Reporting Scheduling Failures on BOE XI plus Creating “Generic” Crystal Date Range Reports**
Joseph Lum, President Video Room Inc.
Joseph Lum has over 12 years experience as a Crystal Reports developer, starting with CR 7 up to Crystal Reports XI
- By using the Central Management Server (CMS) Auditing Database, a sample Crystal Report is built to report scheduling failures, as well as successes on Business Objects Enterprise XI.
 - Though limited in scope, this Crystal Report can be used as a general email notification for report failures.
 - In the report sample, a simple technique is used to create “Generic” reports for date range based reports.
- 3:20 – 3:45** **Break and Door Prizes**
- 3:45 – 4:40** **SAP Business Objects Platform Inspection.**
Eric Vallo, Chief Architect at EV Technologies
EV Technologies has taken their extensive background in systems and XI administration and developed a product suite aimed at increasing the insight into a common XI deployment. Sherlock – CMS Inspector (CI) exposes metadata about users, groups, reports, schedules, services, as well as other relevant CMS data.
- Business Objects Administrators are forced to wear many hats.
 - They must have at least some understanding of the operating systems in which Business Objects runs, an understanding of how the Business Objects architecture functions, and be able to support both the technology and the users that utilize it.
 - Often times those Administrators are also responsible for providing utilization and capacity metrics to IT leadership, the business, or IT capacity planning groups.
 - By itself this activity can be time consuming and in Business Objects XI, this information is not available in a reportable or repeatable fashion with out-of-the-box technology.
 - As an Administrator can you answer the following?
 - Who are the system's power users?
 - Which users are using the system ineffectively?
 - Which reports may be causing performance issues in Business Objects?
 - What is the make-up of the corporate report inventory in Business Objects?
 - What destinations are the users leveraging?
 - What is the universe impact from table/column changes?

